

Smartwatch D3 – Mate



User Manual

Thank you for choosing our smart watch. You can fully understand the use and operation of the equipment by reading this manual. The company reserves the right to modify the contents of this manual without any prior notice.

Watch function description

Button description:



Up button: Short press to light up or turn off the screen; one press to go back the dial interface; long press to reactivate the watch.

Button down: Short press to enter multi-sport mode. In addition, when the watch is in the off-screen state, you can light up the screen by pressing any buttons.

Charging instructions: Wireless charging, as shown in the picture below.



1.1 Shortcut function:

- 1) Swipe to the left till you find the "+" icon, click the icon to add part of the functions in the shortcut.
- 2) Scroll down the screen when the watch is in the dial interface, you can find Bluetooth connection status, time, power, brightness adjustment and other functions.
- 3) Swipe to the right when the watch is in the dial interface, you can find time/date/week/the latest message (enter to view multiple messages)/some of the recently used menu functions, and turn on or off audio Bluetooth for calls.
- 4) Swipe up the screen when the watch is in the dial interface to enter the menu interface, and scroll up and down to find the corresponding function.

5) Long press the watch face interface and swipe to right or left to switch the watch face, select one of them and set it with one-click.

1.2 App notification

1) When the watch is bound to the APP, and you allow the watch to display notifications on the watch, the new messages received in your mobile phone will be pushed to the watch, and a total of 10 messages can be saved. The messages received after 10 messages will be overwritten one by one.

2) Swipe to the bottom to click the delete icon to clear all message records.

1.3 Drop-down menu

Scroll down the screen when the watch is in the dial interface to enter the drop-down menu interface.

1) Bluetooth connection status; time; power left;

2) About, where you can check the firmware version of watch and the address of the Bluetooth

3) Setting, where you can enter it to set part of the functions;

4) Brightness adjustment; where you can adjust the brightness of the screen;

5) Time setting; the time can be manually calibrated.

6) Wake up the screen with hand lifting: You can decide whether the watch will turn on the screen when you lift up the wrist wearing a smartwatch.

7) My QR code: QR codes can be stored on the phone and synchronized to the watch, such as business card, payment code, etc.

8) SOS emergency call setting: You can set a quick call number. When the audio Bluetooth of the watch is connected to the mobile phone, long press the button when the watch is on the dial interface, and the emergency number will be called from the watch.

9) Wake up the screen with touching: You can set whether the watch can be woken with touching when the screen is off.

10) Mute switch: If this switch is set on mute, the watch will not play any sound.

1.4 Phone/Call History

1. Swipe to the left when the watch is in the watch interface, click the calling icon to turn on/off the calling Bluetooth. Turn on the calling Bluetooth, you will find the name of the calling Bluetooth, then go to the Bluetooth settings of your mobile phone, and bind the Bluetooth in the name of the calling Bluetooth of your watch. You can use the watch to make phone calls when they are successfully bound.

2. Call records, which can save the records of incoming and dialed calls. (It can save more than 50 call records, and it will be automatically overwritten when 128 records are full. Click any call record to call back)

3. Dial the keyboard, you can enter the phone number to make a call.

1.5 message

When the watch is successfully bound to the app, and you approve notifications of corresponding apps in your mobile phone system, and switch on these apps or callings notifications functions on your watch, the notifications on your mobile phone can synchronize to your watch.

1.5.1. Incoming call notification: Turn on the incoming call reminder in the app. When the phone has a incoming call, the watch will light up or vibrate.

1.5.2. SMS notification: Enable the SMS notification in the app. When one or more SMS messages are received on the mobile phone, the watch will receive one or more SMS reminders at the same time.

1.5.3. Other application message notifications: Turn on the corresponding application message notification in the app, such as WeChat, QQ, Outlook, Facebook and other applications. When the mobile phone receives one/multiple application message notifications, the watch will receive one/multiple corresponding message reminders at the same time.

1.6 Frequently used contacts

The watch binds to the app, and you allow the watch to access to the phone book of your mobile phone, then you can synchronize you contacts of your mobile phone to the smartwatch.

1.7 Fitness data

Fitness data is turned on by default. When you enter the fitness data interface, scroll up the screen, the smartwatch will display the current data of steps, distance, and calories. The data will be wiped out at 00:00 every day in the morning.

1.8 Sports modes

(walking, running, cycling, ropeskipping, badminton, basketball, football)

1.8.1 Select the corresponding exercise mode, click the "Start" button on the screen to start the exercise; click the "Start" button again to pause the recording of the exercise; click the "End" button to end the recording, and save to the data.

1.8.2 The data can only be saved when the recording of the exercise is more than 1 minute; If the recording time is less than 1 minute, the smartwatch will remind you that the data is too little to be saved.

1.9 Heart rate

After you wearing the smartwatch correctly, you can measure heart rate when you enter the heart rate function. If you don't wear the smartwatch properly, it will remind you to wear firmly for the measurement.

1.10 ECG

After you wearing the smartwatch correctly, and enter the ECG function(you need to turn on the ECG interface in the app, you can have single measurement at a time. The data of ECG will be saved in the mobile phone. This function should be used with the app.

2.0 My QR code

Connect the watch to the APP, find My QR Code in the APP, select WeChat/QQ/Alipay and other "Receive money QR code" to sync to the watch (Please follow the instructions of the app to operate the function).

2.1 Remote control music

Bind the smartwatch to the app WearPro, you can control the music to start/pause/play previous song/play next song of your phone. Bind the audio/calling Bluetooth of the smartwatch also, the music will be broadcast on the smartwatch.

2.2 Sleep monitoring

Time period: from 18:00 at night to 10:00 the next day, the data will be generated by the watch. After connecting to the APP, the sleep data on the watch can be synchronized to the APP for you to check.

2.3 Stopwatch

Click the stopwatch to enter the timing interface, and you can record the time once. 2.4 Weather
After the smartwatch is connected to the app and the data is synchronized, tap Weather on the watch to display the weather information for the day.

2.5 Find mobile phone

After the watch is bound to the app WearPro, tap this function to find the mobile phone, and the mobile phone will vibrate or emit a ringtone.

2.6 Meteorology

Click on "Meteorology" on the watch to display the ultraviolet (UV) and air pressure conditions of the day.

2.7 Massager

Tap the green button to start the massage, and the watch is in a vibrating state, tap the red button to end the massage state.

3.0 Menu style

There are a variety of menu styles for users to choose.

3.1 Settings

- 1) You can select the watch language on the settings of the watch, or the watch language can be synchronized with your mobile phone language after the watch successfully binds to the APP.
- 2) Switch the watch face, swipe to the right to view the next watch face, select a watch face, and click it to set the watch face.
- 3) Screen-on and screen-off: You can set the bedside lamp mode, styles of screen-off, and screen time.
- 4) Vibration intensity; set reminder vibration intensity.
- 5) Password; a 4-digit password can be set (if you forget the password, please enter 8762 to decrypt the previous password).
- 6) Restore factory settings; click NI to enable the factory reset, and click X to cancel the factory reset.

Bind to the APP

1. APP download method

1.1 Scan the QR code to download



1.2 Search the application at App market and download

For Android users: Search for "WearPro" in the Google Play app store or any customized Android store to download, remember to check the pop-up box on your phone when installing, and agree to the permission.

For iOS users: Search for "WearPro" in the APP Store to download, remember to check the pop-up box on your phone when installing, and agree to the permission.

After WearPro is installed, the app icon appears as:



2.Bind Bluetooth

2.1 Unconnected to the APP state:



After the watch is turned on, the Bluetooth will be in the state of being searched. After open the APK/APP, go to Devices > Add Device > click to start searching, select and click the corresponding watch device name, and the watch will be successfully bound to the app.

2.2 Connected to the APP state:



Watch time synchronization: the time shown at the smartwatch and your mobile phone will be synchronized after the smartwatch is bound to the APP successfully.

2.3 Binding the audio/calling Bluetooth

When the smartwatch is in the dial interface, you can find the audio/calling Bluetooth icon, and click it to turn it on, then go to the Bluetooth settings of your mobile phone and click the name of the audio/calling Bluetooth of the smartwatch to bind it.

3. Unbind the APP Bluetooth connection

3.1 Unbinding APP Bluetooth on Android system

In the "Device" column of WearPro, scroll down to the bottom to tap "Unbind";

3.2 Unbinding APP Bluetooth on IOS system

In the "Device" column of WearPro, scroll down to the bottom to tap "Unbind"; then go to the Bluetooth settings of the mobile phone, select the Bluetooth name of the smart watch, and click "Ignore this device" After unbinding with Bluetooth on the APP, the green color of the Bluetooth icon of the watch is off, but the blue color outside the icon is still lit;

4. Unbind the audio Bluetooth

To unbind the audio Bluetooth, find the audio Bluetooth name of the smartwatch in the Bluetooth settings of the mobile phone, and click "Ignore this device" to unbind all Bluetooth connections with the watch. After all operations are completed, the Bluetooth icon of the watch will return to gray which means no connection.

5. Find Watch

After the smartwatch is bound to the APP, you click "Find Watch" in the APP, the smartwatch will light up and vibrate for once.

6. Camera

Click "camera" in the app WearPro to wake up the camera mode of the watch, click the camera button on the watch to take photos, and the photos will be automatically saved to the phone album.

7. Data synchronization

After the watch is successfully bound to the application, the data in the smartwatch can be synchronized to the application.

8. Tilt to wake the screen

Wear the smartwatch correctly on your wrist (left/right hand). when you switch on the feature, you can light up the screen when you raise up your wrist.

9. Do not disturb mode

In the APP, tap "Device">"More">"Do not disturb mode", set the start to end time, such as 12:00 to 14:00, then you won't receive phone calls and apps notifications on the watch during this period.

10. Daily alarm clock

1. In the APP in the APP Device>More, set the start and the end time, the alarm can be set for only once or repeatedly (weekly), and the alarm can be turned on/off.

2. You can also set the alarm clock on the watch. You can set it for only once or repeatedly (weekly), and you can turn on/off the alarm clock.

11. Sedentary reminder

Set the start and the end time of the sedentary reminder, and the time interval (minutes) in the APP. You can set the reminder for once or to repeat regularly by entering the repeating setting. When the sedentary time is reached, the watch will vibrate and display a sedentary icon on the screen.

12. Drink water reminder

Set the reminder frequency (minutes) and the time period of the start and the end in a day in the APP. You can set the reminder for once or to repeat regularly by entering the repeating setting and selecting the date (week) of the water reminder. When the time of drink water reminder is reached, the watch will vibrate and there will be a water icon on the screen.

13. Dial push


13.1. Push an existing watch face Bind the watch and the app, open the app, tap Device> Watch face push, the watch will restart and bind the APP automatically after the synchronization of the watch face.

13.2. Customize the watch face Bind the watch and the app, open the app, tap Device> Watch face push, the first several watch faces marked with "custom watch faces" are customizable. The watch will restart and bind the APP automatically after the synchronization of the watch face.

14. Firmware version

The version of the watch is displayed on "Firmware upgrade" in the column of "Device", and users can decide to whether upgrade the firmware version.

15. Unbind

In the "Device" column of WearPro, scroll down to the "Unbind" and click to unbind the APP. The ISO users need to go to the Bluetooth settings of the phone, select the Bluetooth name of the smart watch, and click "Forget this device". The "About"  of the watch has an "Unbind" button, click it to unbind or do it in the APP. For the safety of users' data, the watch will implement a factory reset after that.

16. Time setting

When the watch is not connected to the APP, you can manually calibrate the time on the watch.

17. Countdown

You can set a time period in the watch to count down.

18. Ringtone settings

The watch comes with inbuilt ringtones, and you can set the source of the ringtone and choose one of the ringtones in this setting. If you select "Default", the ringtone comes from the phone. If you select "None", the watch will be silent.

•Frequently asked questions and answers

*Please avoid exposing the device to extreme temperatures that are too cold or too hot for a long time, which may cause permanent damage.

***Why can't I take a hot bath with my watch?**

The temperature of the bath water is relatively changed, it will produce a lot of water vapor, and the water vapor is in the gas phase, and its molecular radius is small, and it is easy to seep into the gap of the watch case. The internal circuit of the watch is short-circuited, which damages the circuit board of the watch and damages the watch.

***No power on, no charging**

If you receive the goods and the watch does not turn on, it may be caused by a collision during the transportation of the watch and the battery Seiko board has been protected, so plug in the charging cable to activate it.

If the battery is too low or the watch does not turn on after a long period of time, please plug in the data cable and charge it for more than half an hour to activate.

Warranty information:

No warranty is provided for failures caused by the user's personal reasons, as follows:

A). Failure caused by unauthorized disassembly or modification of the watch.

B). Failure caused by accidental fall during use.

C). All man-made damages or the third party's fault, or misuses (such as: water in the device, cracking by external force, scratches on the case, damage, etc.) are not covered in the warranty.